

AMENDMENT TRANSMITTAL LETTER

Docket No.
APB-017

Application No.
09/577225-Conf. #4215

Filing Date
May 23, 2000

Examiner
T. D. Nguyen

Art Unit
3629

Applicant(s): Lundy M. LEWIS

Invention: METHOD AND APPARATUS FOR SERVICE LEVEL MANAGEMENT (SLM)

TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

| CLAIMS AS AMENDED | | | | | |
|--|---|---|-----------------------------------|------|------|
| | Claims Remaining After Amendment | Highest Number Previously Paid | Number Extra Claims Present | Rate | |
| Total Claims | 19 | - 29 = | 0 | x | |
| Independent Claims | 2 | - 5 = | 0 | x | |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | |
| Other fee (please specify): | | | | | |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT: | | | | | 0.00 |

☒ Large Entity

☐ Small Entity

☒ No additional fee is required for this amendment.

☐ Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed.

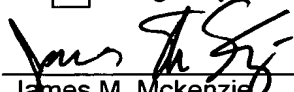
☐ A check in the amount of \$ _____ to cover the filing fee is enclosed.

☐ Payment by credit card. Form PTO-2038 is attached.

☒ The Director is hereby authorized to charge and credit Deposit Account No. 12-0080
as described below. A duplicate copy of this sheet is enclosed.

☒ Credit any overpayment.

☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.


James M. McKenzie
Attorney Reg. No.: 51,146

Dated: January 24, 2005

LAHIVE & COCKFIELD, LLP
28 State Street
Boston, Massachusetts 02109
(617) 227-7400

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV 466145837, in an envelope addressed to: MS AF, Commissioner for Patents, P.O. Box 1480, Alexandria, VA 22313-1450, on the date shown below.

Dated: January 24, 2005

Signature:  (James M. McKenzie)

JAN 26 2005

AF
ZPW

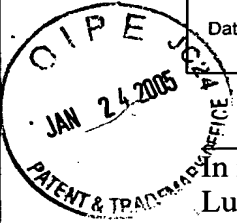
I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV 466145837, in an envelope addressed to: MS AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: January 24, 2005

Signature:

(James M. McEwen)

Docket No.: APB-017
(PATENT)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Lundy M. Lewis

Application No.: 09/577225

Confirmation No.: 4215

Filed: May 23, 2000

Art Unit: 3629

For: METHOD AND APPARATUS FOR SERVICE
LEVEL MANAGEMENT (SLM)

Examiner: T. D. Nguyen

AMENDMENT AFTER FINAL ACTION (37 C.F.R. SECTION 1.116)

MS AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action mailed October 22, 2004 (paper no. 10182004), the response date of which has been extended to January 24, 2005 because the original date (1/22/05) was a Saturday, please amend the above-titled application as set forth below, to place the application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.